

## Quality Policy

At Tata Steel Colors Pvt. Ltd., we are committed to delivering high-quality, sustainable color coated roofing & wall cladding sheets & solutions that meet and exceed customer expectations, industry standards, and applicable regulatory requirements. Our success is built on a foundation of precision, continuous improvement, and customer satisfaction.

### **Our Commitment:**

- **Customer Focus:** We understand and fulfil our customers' requirements through timely delivery, consistent quality, and open communication.
- **Quality Excellence:** We maintain robust quality control systems to ensure accuracy, consistency, and compliance in all forming processes.
- **Continuous Improvement:** We actively pursue opportunities to enhance our products, processes, and services using data-driven decisions, feedback loops, and employee involvement.
- **Employee Engagement:** We empower our team through training, clear responsibilities, and a culture of quality and accountability.
- **Sustainability and Compliance:** We uphold environmentally responsible practices and ensure compliance with all relevant statutory, regulatory, and industry-specific standards.

### **Quality Objectives:**

- Minimize product non-conformance through preventive and corrective actions.
- Achieve 100% on-time delivery with customer satisfaction scores above 90%.
- Continuously invest in technology and skills to meet evolving industry demands.

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